

AUSOM Creativity SIG — April Meeting

Where do you go when you need assistance with your Apple Product?

- A friend or relative
- Help within an App
- Tips App iOS or Type 'Tips' into Spotlight Mac or from Help in Finder
- An AUSOM member
- Ask AUSOM Anything
- FirstClass — Apple's own forum
- Apple Community Forum
- AUSOM News
- An Apple Store
- Apple Support - 1300 321456
- The Internet

If it is The Internet ... Where?

Where do you find online guides, tutorials, and troubleshooting articles.

- Search engine such as Google
- YouTube and Search there
- X (formally Twitter)
- Instagram
- Apple Support website

Youtube - who?

- Apple Support - members said it is not easy to find topics try: <https://www.youtube.com/playlist?list=PLlI2EzNYri0crmY28ZNs-bsgzGOms2nAn>
- Mathew Pullen
- Jacob Woolcock - many short videos on specific topics most suit beginners
Also look at Jacobs own website <https://www.jacobsquick.tips/>
- Rich Bowlin
- Ellen's Tips for iOS - specifically for older adults
- Payette Forward - mainly iPhone
- MacMostVideo - mainly Mac but does include some iOS tips
Search MacMost by Tag or Keywords here:
<https://macmost.com/?tag&s=iPad>
- DailyTekk - many hints and tips iPhone, iPad and Mac
- Proper Honest Tech (many hints and tips iPhone, iPad and Mac)

X - Very few attending the SIG use X

- Apple Support <https://twitter.com/AppleSupport>

Instagram

It is possible to search for a topic in Instagram. I put the following into Google in Safari —'Use Apple Products Instagram' and these were suggested:

Strictly Apple (@strictlyapple) Computer Repair Service

Apple Hub (@theapplehub) Digital creator - Apple news and rumours

Deal With Apple Products (@appleiphonehub) Product/service

iGeeksBlog (@igeeksblog) - Everything Apple - one of the best offered by Google - hints and tips for using Apple Products.

NOTE: There are many more. Beware that these people are unlikely to be associated with Apple.

ALWAYS check 'Internet advice' by searching two or three times.

Two Common Queries Answered: Additional Resources

Status icons and Symbols

Status icons and symbols on your iPhone

<https://support.apple.com/en-au/118203>

Learn the meaning of the iPhone status icons

<https://support.apple.com/en-au/guide/iphone/iphef7bb57dc/ios>

Learn the meaning of the iPad status icons

<https://support.apple.com/en-au/guide/ipad/ipad9940e50c/ipados>

The Apple Watch status icons

<https://support.apple.com/en-au/guide/watch/apdce21b02a0/watchos>

What are those symbols shown in menus on Mac?

<https://support.apple.com/en-au/guide/mac-help/cpmh0011/mac>

What's in the menu bar on Mac?

<https://support.apple.com/en-au/guide/mac-help/mchlp1446/mac>

Freeform Symbols

Barry Fredrickson described the icons found in Freeform at the April iPad Basics SIG it can be found at:

<https://ausom.net.au/tag/ipad-basics/>











Documentation and User Manuals

Manuals, Specs and Downloads

All Apple Products

<https://support.apple.com/en-au/docs>

Choose a product or search below to view related documents and available downloads.

 Mac	 iPad	 iPhone	 Watch	 Apple TV	 HomePod
 iPod	 Displays	 Accessories	 Software		